Your first steps with One

Learn & keep your work

Choose your goal, check the available scope and start in the right workspace.

01 Find what you want to learn

Compare courses and check the country, format, schedule and intake status. Examples do not confirm open enrollment.

/explore

02 Prepare your TechEd Profile

Choose work and certificates for a document. Check the edition before sharing, set its expiry and revoke its link in Profile.

/my-one

03 Continue with your entitled learning

Open the classes and books you already have access to. New enrollment and purchases are closed. If an existing booking shows “Needs review”, follow its status there and do not pay again.

/learn

Member and organization services require sign-in and relevant access. Preparing information does not open enrollment, take payment or confirm a service agreement.

Continue to pages 4–9 for the service scope.

Your first steps with One

Bring your courses to One

Choose your goal, check the available scope and start in the right workspace.

01 Prepare organizer details

Enter the company, contact, country and content rights. The authorized representative reviews the application, chosen package and course edition before submission.

/partner/application

02 Separate the course from its intakes

Enter each intake's venue, country, teaching language, time, currency and price. Agree with One whether learners book through One, register with the organizer or request a team proposal.

/partner/courses

03 Confirm services and terms before launch

Compare Start and Grow in your organizer workspace. Professional requires an invitation and a signed agreement. Enterprise fees and services are agreed with each organization.

/partner/package

Member and organization services require sign-in and relevant access. Preparing information does not open enrollment, take payment or confirm a service agreement.

Continue to pages 4–9 for the service scope.

Your first steps with One

Develop your team

Choose your goal, check the available scope and start in the right workspace.

01 Set goals and responsibilities

Describe your learners, skills, country, language and preferred dates. If you use an HR system, agree with One on which fields to share and who will confirm receipt.

/business

02 Use One HR within your organization access

Employees accept the invitation and review the plan, then select the course result to share. They can stop sharing from the same plan.

/learn/hr

03 Check evidence and connections

Review your consent under Account connections. Attendance and course completion are separate records. Wait for TechEd Testing to confirm an exam result before using it in a report.

/account/connections

Member and organization services require sign-in and relevant access. Preparing information does not open enrollment, take payment or confirm a service agreement.

Continue to pages 4–9 for the service scope.

Check the service scope before you start

18 November 2026 edition

Course discovery & comparison

Available within this scope

Search, compare and read published course details and brochures.

Published dates and international examples do not confirm enrollment availability.

/services?lang=en#discovery

Organizer applications & course drafts

Available within this scope

Submit an application or a course for review and check your signed package. Each intake uses its organizer-approved edition and price.

Display service in Thailand depends on the agreement, location and stock. Check the handover record for a display or Partner Kit.

/services?lang=en#organizer

Books & reading samples

Available within this scope

Browse published books and samples. Full editions require account entitlement.

Design samples are not for sale. New purchases are not open.

/services?lang=en#digital

Tools & documents

Available within this scope

Use enabled tools, save projects and export within your access and quota.

Each tool has its own availability. AI text generation requires separate activation.

/services?lang=en#tools

Check the service scope before you start

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My One • TechEd Profile

Available within this scope

Collect work and certificates for attendance, completion or assessment. Choose a document to share, set its expiry or revoke its link.

Self-entered information is not a verified assessment. Testing connections are checked separately.

/services?lang=en#profile

One HR • people & development plans

Available within this scope

Manage departments and development plans. Employees choose which course result to share for each plan and can withdraw it.

For a transfer to another HR system, agree on the fields with the recipient and check each import. Payroll and timekeeping stay in your HR system.

/services?lang=en#hr

Classroom, work & learning records

Available within this scope

Access entitled lessons, submit work and view your authorized records.

Attendance, completion and assessment are separate evidence; they do not automatically confer a professional qualification.

/services?lang=en#learning

TITO • find information in One

Available within this scope

Ask TITO about a course, then open the linked course page to check its content, price and intake status. Account information follows your access permissions.

Check unconfirmed details with the organizer. To register or share learning results, open the relevant service page and review the available options.

/services?lang=en#tito

Check the service scope before you start

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AI writing assistance

Connection & acceptance pending

Preparation templates and authorized source records can be used now.

Model-generated writing awaits service connection and checks on access, budgets and output.

/services?lang=en#ai

Course translations and TITO

Connection & acceptance pending

Organizers can review and save translations. Matching editions can be reused within the same course and organization.

Generating new drafts with TITO awaits service activation and requires the organizer's permission.

/services?lang=en#translation

Enrollment, purchases & payments

Connection & acceptance pending

Before applying, check who handles enrollment, payment, teaching, refunds and support. For an organizer signup, wait for the organizer's confirmation.

One payments, refunds and payouts await channel and intake approval. After a hold expires, a late payment triggers review if the seat or coupon has been claimed.

/services?lang=en#booking

Connect TechEd Testing

Connection & acceptance pending

Open Account connections to check your link status and manage consent to share exam results.

Results from the external exam service are awaiting confirmation from TechEd Testing. Use a result once the provider confirms it and its source has been verified.

/services?lang=en#testing

Check the service scope before you start

18 November 2026 edition

External email notifications

Connection & acceptance pending

Read saved in-app notifications within your access.

Live email awaits connection and delivery acceptance. Queuing is not proof of delivery.

/services?lang=en#mail

Team training preparation

Available within this scope

Explore courses and prepare briefs or projects within your organization access.

Team reservation and payment are not open; proposals and providers need confirmation.

/services?lang=en#teams

Workbooks & bookshelf

Available within this scope

Open entitled editions and continue your saved work.

A catalog listing does not grant full-edition access. New purchases remain closed.

/services?lang=en#workbook

Offers & coupons

Available within this scope

Browse offers and save codes under their stated terms and dates.

DEMO coupons are examples. Saving a code neither reserves a seat nor enables payment.

/services?lang=en#offers

Check the service scope before you start

18 November 2026 edition

Labs & resources

In preparation

Tell the lab coordinator your dates, group size and equipment needs.

Before travelling, obtain confirmation of the venue, supervisor, equipment and access for your session.

/services?lang=en#labs

Printed books & delivery

In preparation

Products, stock and shipping terms are being prepared.

Purchases and delivery dates are not available yet.

/services?lang=en#print

Video & memberships

In preparation

Content and viewing rights are being prepared.

New memberships are not for sale. Existing access is checked separately.

/services?lang=en#vod

Packages & team access

In preparation

Check organizational entitlements in your agreement and plan access for team members .

New team package sales are closed. Organizer privileges and quotation terms follow their respective agreements.

/services?lang=en#packs

Check the service scope before you start

18 November 2026 edition

Rewards & credits

In preparation

Review account entries for eligible campaigns.

Test points are not money. Purchase accrual and new redemption benefits require confirmed rules.

/services?lang=en#rewards

Clinics & experts

In preparation

Describe your question and preferred times so the team can contact a suitable expert.

Wait for the coordinator to confirm the expert and appointment time. Payments through One are currently closed.

/services?lang=en#clinic

Sponsored programs

In preparation

Ask the program owner about eligibility and the support covered by the project.

Funding and eligibility require approval. The program team confirms delivery for each recipient.

/services?lang=en#sponsor

Partner network & external systems

Connection & acceptance pending

An Exclusive Edition agreement specifies the course, market, term and support. For a referral, keep the organizer´s reference to check the registration status.

Confirmed registrations and referral fees require the organizer´s records and agreed terms. An external connection requires confirmation from the receiving system.

/services?lang=en#network

The original catalog describes the vision and package scope as of 11 October 2026, not proof that every service is live. Fees, entitlements and payout timing follow the current agreement confirmed with your organization.